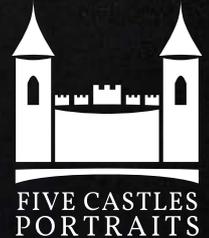




Experience & Product Guide



FIVE CASTLES
PORTRAITS



We loved meeting you and hope you're just as excited about your portrait experience as we are.

Now is the time to get creative.



Spend some time planning your outfits, and start dreaming about the lovely artwork that will soon adorn your home.

See the enclosed **Family Portraits Style Guide**, it's full of helpful tips about dressing for your photography session and more.

We also recommend you take some time and think about which products and collections would suit your home the best.

Here are some things to discuss while reading this guide:

- ◆ Decide which rooms and spaces deserve new wall art.
- ◆ Take photos of the walls and send them to us. This will help us create something amazing for you.
- ◆ Choose which collections and products suit your space, taste and lifestyle.
- ◆ Select which payment option is best for you.



Here's what to expect

We want to make sure your experience with us is truly remarkable and unforgettable.

The Discovery Session

During our first appointment we discussed your family, decided on the time and location and went through all the things you need to know to best prepare for your lovely portrait session. Make sure you put the details in your calendar and keep this guide for your reference.

We will be in touch with you before your session, and will call you closer to the date to discuss any emerging details.

Your Portrait Session

This session will take between **1 and 2 hours**. We won't stress or rush, we want it to be fun and natural as you will remember this wonderful time through the beautiful artwork we will create for you. See the Style Guide for more information on what to wear and what to bring to your session.

Design Consultation

We would have already scheduled your design consultation for after the portrait session. At this exciting appointment at the Five Castles gallery, we will première the best portraits for you to select from.

Again, we will take our time to make sure you're absolutely happy with your decisions. We'll begin with a slideshow, help you choose your favourite photographs, and take any notes for retouching and production. We'll guide you through the whole process and discuss any options available to you.

Collection

After the ordering appointment, our team of artists will retouch and print your artwork to the highest standards. The production time takes around 3 weeks. As soon as your prints are ready for collection, we will call you to arrange a pick up time.



P.S. If you loved your experience so far, we'd love you to shout out on social media... Just make sure you tag us!

Before the design appointment



We recommend
photographing at
least **5** feature
walls.

Five Castles Portraits uses special software during our design consultations to help you see exactly what your photos will look like on your walls.

In order to show you your images on your walls, we'll need photos of your spaces sent to us before the design appointment.

What to do:

1. Tape an A4 piece of paper on the wall where you'd like your portraits.
2. Take a horizontal picture of that wall with your phone or tablet from a comfortable viewing distance. This is typically from all the way across the room. Make sure you include the context of the wall and try to keep it level.
3. Email your photos to info@fivecastles.com.au

Wall Art

Wall portraits are windows to the moment in time, in which you looked at each other with love and tenderness, and will everyday remind you of the reasons why you love one another.

Just imagine how a great wall art will influence your life and the lives of your children who grow up seeing it everyday.



< Premium Canvas

Classic, timeless, elegant. Our gallery wrapped canvas is a perfect way to present photographs big in size. With minimal texture and no reflective coating, your portraits will look stunning on any wall.



< Premium Framed Canvas

A novel take on the classic canvas. Our premium canvases are mounted to a light board and professionally framed to create that special look for your artwork.

Albums & Portfolio Boxes



Keepsake Art Albums

An album is a treasure chest of memories, a place that protects your stories and invites you to get lost in it, even decades later. It is timeless and priceless – just like the love it protects.

Preserve your favourite portraits in our Art Albums. Choose either an 8 x 8” or a 11 x 11” book, with luscious, thick, fine-art paper pages and LayFlat technology. Consider a smaller copy as gift for family!



Designer window box

Our designer portfolio prints are a perfect way of keeping many of our client’s favourite photographs.

Their timeless and exquisite look is complemented by our amazing designer box holding 20 prints, featuring velvet inner lining, leather-like trim and a glass window that will let you peek inside or use the box for presentation and protection.



Folio box

Why not choose a set of ten portraits and keep them in this discrete and classy box. You’ll also get a complementary easel to display your current favourite.

Remember that our portfolio prints can also be used to create an eclectic photo-wall.

Individual Prints & Gifts



8x 12" PRINT IN 11 x 14" MAT

Designer portfolio prints

Our designer portfolio prints are printed on the highest quality, museum-grade art paper, and are a perfect way to get many of your favourite photographs.

They will remind you of the most important and priceless things you have. Beautifully presented photographs of your loved ones are the doors to the inspiration that comes from having someone special to share your life and your dreams with.



2x 6 x 4" PRINTS

Portrait Duo folder

Our custom hard cover photo folio is designed to hold 2 individual fine-art prints, ideal for displaying portraits in your home or office, on a desk or buffet table, and they make a great gift option for those special people in your life.

Think of someone who'd really appreciate receiving it from you.



12" OR 20" PRINT ON METAL

Round metal prints

Are you looking for something more unique, something with that WOW factor? Look no further than our circular aluminium prints, with wall float hanging system.

The perfect way to make your favourite portraits POP off the wall.

Collections



Belvedere

For a head-turner, look no further.

A large central piece is fantastic for that perfect family portrait, surrounded with 4 square canvases featuring the personalities or special relationships in your home.

VARIANTS	INCLUDES
LARGE	1x 24 x 36" 4x 12 x 12"
FEATURE	1x 36 x 55" 4x 18 x 18"



Casterly Rock

This 4-piece canvas collection consists of 4 square portraits that will fit perfectly on a large wall.

Thanks to its arrangement this particular collection is perfect for under a cathedral ceiling or along stairs.

VARIANTS	INCLUDES
LARGE	2x 20 x 20" 2x 16 x 16"
FEATURE	2x 26 x 26" 2x 20 x 20"



Dragonstone

This collection will fit perfectly on those wider walls found in the dining area, above a bed or over a long couch.

Here the main piece is supported by a square portrait on each side.

VARIANTS	INCLUDES
LARGE	1x 20 x 30" 2x 20 x 20"
FEATURE	1x 30 x 45" 2x 30 x 30"



Highgarden

Highgarden is one of our most popular gallery collections. Printed on high-quality canvases, this 4-piece set features a panorama that is balanced by 3 smaller images underneath. This collection is perfect for most walls that aren't too wide.

VARIANTS	INCLUDES
LARGE	1x 20 x 40" 3x 12 x 12"
FEATURE	1x 30 x 60" 2x 20 x 20"



Winterfell

This amazing 4-piece canvas collection, featuring 2 panoramas and 2 square images, stretches to just under 1.6m and will perfectly fill a feature wall in any house.

VARIANTS	INCLUDES
FEATURE	2x 20 x 40" 2x 20 x 20"

Framed Story Boards



Windsor

This framed story board featuring 3 images will fit virtually anywhere. Perfect in the hallway or the kitchen, Windsor is light and the photographs will never slip!

For those narrow walls between windows and by the doors we have a vertical version of this stunning artwork.

TOTAL SIZE: 36 x 12" (3x 8 x 10")



Riverrun

This impressive canvas piece is set in our unique deep frame and features 5 portraits. It is best suited to show off photographs from our signature black studio look.

Choose between vertical or horizontal option.

TOTAL SIZE: 46 x 15"
(1x 12 x 17" / 2x 8 x 12" / 2 x 6 x 12")



Harrenhall

Just imagine 9 of the most precious, but matching, photographs from your session framed together in this fun and interactive art piece.

VARIANTS	INCLUDES
MEDIUM	24 x 24" (9x 6 x 6")
LARGE	34 x 34" (9x 9 x 9")



Iron Throne

This framed canvas features a large main photograph and 3 supporting portraits.

VARIANTS	INCLUDES
MEDIUM	24 x 34" (1x 19 x 19" / 3x 6 x 9")
LARGE	34 x 49" (1x 28 x 28" / 3x 9 x 15")

Placing your order

Payment for your artwork is required at the completion of your design consultation and production will begin immediately after you place your order.

It usually takes 3 weeks for your order to be ready for collection.

All of your artwork comes finished and ready for display. Simply choose the pieces that are perfect for you, then choose the payment option that suits your budget.

Five Castles Portraits specialises in wall art and does not sell loose prints or full resolution digital files. If decisions are not made at this appointment, you are welcome to arrange another design consultation, although a studio rate of \$150 per hour will be charged.

Payment options:

Pay in Full

Total payment is normally made at the viewing stage.

50/50

An option of 50% deposit at your purchasing appointment and the balance on collection can be arranged should payment in full not be possible.

eftpos

VISA



Payment plan

We offer flexible payment plans for those who love their portraits more than they budgeted for.

A standard admin fee of \$125 is added to your total, a deposit of either 30% or 50% is taken on the day, and the balance is processed monthly from your credit card.

Your order is sent to production once 50% has been paid off, so if you put down a larger deposit, you'll be able to collect your artwork in few weeks and enjoy smaller repayments to follow. Alternatively, you may pay a smaller 30% deposit if you're happy to wait longer for your artwork to be ready.

If you'd like to take advantage of our payment plan, simply discuss it with us during your design appointment and we'll calculate your repayments.

Please see the payment chart below for some common repayment scenarios.

SPEND	NUMBER OF MONTHLY REPAYMENTS	30% DEPOSIT / MONTHLY REPAYMENT	50% DEPOSIT / MONTHLY REPAYMENT
\$1000	6	\$330 / \$130	\$560 / \$90
\$2000	9	\$640 / \$165	\$1050 / \$119
\$3000	12	\$940 / \$182	\$1550 / \$131
\$4000	12	\$1230 / \$241	\$2050 / \$172
\$6000	15	\$1830 / \$286	\$3050 / \$205

*Values are approximate.

FAQs

What happens if the weather is really bad for our outdoor portrait session?

Melbourne isn't famous for a stable weather and we all know it can turn on a dime. We will call you before your session to discuss particulars anyway. If the weather is really bad we will gladly reschedule, but the final decision is made on the day.

Why can't we just get all the files?

We pride ourselves in what we do for our clients, and while you have an option to buy all the files, they do come with prints. It's the prints that will last for generations so you can enjoy them long after CD/DVD/USB go obsolete.

We're renting/moving/building, how can we plan our artwork?

We've helped dozens of people in your situation. We found that most homes have walls :) and together we'll design something universal so you can put it on any wall. We will also teach you how to choose the right walls for your artwork.

Can we include grandparents/uncles/extended family?

Sure, the more people the better but let's first discuss the possible consequences. While it's lovely to include as many family members as possible, it comes with less time to focus on the personalities and meaningful relationships, and we may lose the intimacy of your family.

How long did you say the session takes?

Our studio portrait sessions are usually complete within an hour, while our outdoor sessions can take up to 2 hours – as there is much more walking and we may decide to wait for the best light. In either case, it's the kids that rule the day, so we will try to keep them happy for as long as we can. This is the occasion to create unforgettable memories with your family.

Where do we meet you at the park?

We will discuss the details over the phone before your session. I may also send you a map and other info on the day... Whatever the case, look out for my car, you can't miss it.



Five Castles Portraits

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